

On-Site Emergency Contact Information

Study Abroad at The American University in Cairo (AUC)

On-Campus Support Office

AUC's International Programs and Services Office (IPSO) is the on-campus primary point of contact for all incoming study abroad students. IPSO provides students with pre-arrival information; organizes on-site orientation and excursions; and answers student inquiries. They can be reached at:

Office phone: +2.02.2615.3581; **E-mail:** ipso@aucegypt.edu

Office hours: Sunday-Thursday, 8:30am-4:00pm Cairo Local Time

Health Emergencies (including requests for on-campus ambulances)

University Doctor (24/7): +20.128.000.1039

AUC Medical Services for New Cairo campus (24/7): +20.2.2615.4000

AUC Medical Services for Tahrir Square campus (until 10:00pm): +20.2.2797.5000

Security and Safety Emergencies (physical assaults, theft, etc.)

24/7 emergency line: +20.127.000.1144 (Chief Security Officer, General Mohamed Ebeid)

Egypt's Public Emergency Numbers

Ambulance Service: 123

Police: 122

Fire Department: 125

Tourism Police: 126

Registering Travel Outside of Cairo

Before traveling outside of Cairo, AUC's Security Office can review destinations and where necessary, advise students of travel conditions. Students should email safetrip@aucegypt.edu with the following information and the Security Office will respond within (2) business days:

1. Names of student(s) traveling with their AUC ID numbers
2. Dates of trip and estimated times of departure and arrival
3. Trip location(s)
4. Transportation method (e.g., bus, car, airplane)

For Parents and Guardians (calling from outside of Egypt)

24/7 phone line: +20.100.006.6907

Note: This line should only be used in dire situations when parents/guardians need to urgently contact their student.

For Partner Institutions (calling from outside of Egypt)

24/7 phone line: +20.100.006.6907